

5/16/2009

**Accounts Recovery Bureau, Inc.**  
**P.O. Box 6768**  
**Wyomissing, PA 19610-0768**

**Re: Account# 1145**

**To whom it may concern:**

I believe that the amount of \$226.25 is incorrect and that your company is attempting to collect a fraudulent amount. The correct amount of \$186.00 will be placed in escrow along with all future bills until the correct amount is billed, less late charges.

Please be advised of the following:

1. I never received notice of this new late fee and that my account was in default, the standard late fee has been \$5.00 for years.
2. I never received notice of the conditions of this new late fee, i.e. accounts will be considered late after 60 days and/or amount.
3. I called the MBSA the day I received the current bill reflecting the 25% ARB fee and requested the particulars of this late charge along with a copy of last month's bill. The MBSA secretary said to me "you get nothing".
4. I asked the MBSA secretary if everyone in McAdoo received this charge and who decided what McAdoo family received these new late charges. Her reply was that she decides who receives the collection notice bill and she decides at what that amount is based on. This random billing method leads me to believe I was discriminated against by this billing practice by the MBSA secretary since there is no policy, just her whim.
5. I explained that if we go to court that the MBSA would have to provide me with my requested past bills and documents. I was told that I would still be entitled to nothing.
6. Within the hour of our conversation, I physically went to the MBSA office to file a complaint and satisfy this amount. I was refused contact information and offered a piece of paper to write down my complaint.
7. During the entire process of trying to satisfy this debt, I was treated with mental and verbal abuse, often having to hold the phone away from my ear while the MBSA screamed at me for no reason; this was not at all professional. My wife heard the entire conversation from across the kitchen.
8. I would have contacted the MBSA solicitor directly to resolve his unfortunate situation but I have been forbidden to contact him.

If you pursue this collection process I will be forced to hire an attorney and will seek reimbursement for damages.

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I am sending the McAdoo Borough Council a copy of this because I feel that all residents of McAdoo Borough may have been illegally billed and never properly notified, in short, without known written policy this amounts to nothing more than an illegal scam by the McAdoo Borough Sewer Authority for funds.

Sincerely,

Steven Dreyer

Enclosure: ARB May 07, 2009 collection notice  
Mislitsky September 20, 2004 letter

Cc: MBSA  
McAdoo Borough Council